



# Level 3 Clinical Healthcare Support (Wales)

This qualification is for senior health care assistants primarily working within clinical hospital settings in Wales, providing delegated nursing support to individuals accessing Welsh health services under the direction of a registered practitioner. It provides the core qualification that recognises roles currently undertaken by senior health care assistants working within these settings. It also provides the basis for continuing professional development for health care assistants.

## Benefits for the learner

- Gain a recognized qualification in your chosen field
- Learn sector specific skills & knowledge relevant to your chosen career pathway
- Experienced trainer coaches equipped to deliver from various roles within the healthcare sector
- Take charge of your personal and professional development
- Achieve a nationally recognised qualification
- Access to a wealth of resources through Moodle - our online learning platform
- Bespoke support

## Benefits for the employer

- We provide quality training with an Estyn grading of excellent/good
- A range of optional practical units to tailor the qualification to your business needs
- Promote a culture of organisational learning and development
- A strong focus on workplace performance
- Staff will be developing their skills and knowledge to support work place performance



**INVESTORS IN PEOPLE™**  
We invest in people Platinum



# Essential Skills

Welsh Government is committed to raising the levels of Essential Skills across Wales. Communication, Digital Literacy and Application of Number qualifications are an integral element of the funded apprenticeship frameworks.

These are usually delivered through workshops at one of our centres and will be planned well in advance. If you have completed Essential Skills previously or are able to provide suitable evidence, such as GCSE certificates or similar, you may be exempt from completing this element of the qualification.

Essential Skills	
Learners will need to complete:	
Application of Number	Level 2
Communication	Level 2
Digital Literacy	Level 1

## Qualification Overview

To achieve this qualification the learners need to achieve a **minimum of 60 credits**. The qualification is split in to three categories:

- **16 credits** from Mandatory Group A
- **16 credits** from Mandatory Group B1 or **19 credits** from Mandatory Group B2
- **A minimum of 28 credits** from Optional Group C
- The qualification will take 15 months to complete

The qualification is made up of occupational knowledge and competence covered by a range of assessment methods.

Guided learning hours (GLH): 398

Total qualification time (TQT): 600 hours (Full Qualification)

## Mandatory Units - Group A

Unit Title	Level	Credits
Minimising infection in healthcare settings within NHS Wales	3	4
Communication skills for use within healthcare settings	3	7
Working within multidisciplinary, primary, secondary and/or community teams	3	2
Principles of Safeguarding and Protection in Health and Social Care	2	3

## Mandatory Units either Group B1

You can choose from either the 16 credit unit in Group B1

Unit Title	Level	Credits
Fundamental skills for work-based practice within the NHS in Wales	3	16

## Mandatory Units Group B2

or complete the 6 units within Group B2 totalling 19 credits.

Unit Title	Level	Credits
Promote equality and inclusion	3	2
Principles for implementing duty of care	3	1
Promote person-centered approaches	3	6
Promote and implement health and safety	3	6
Promote good practice in handling information	3	2
Engage in personal development	3	2

## Optional Units Group C

28 credits minimum - Units selected must be based around job role of candidate.

Unit Title	Level	Credits
Work in partnership with families to support individuals	3	4
Support individuals at the end of life	3	7
Provide support to maintain and develop skills for everyday life	3	4
Support individuals to access and use services and facilities	3	4
Monitor and maintain the environment and resources during and after clinical/therapeutic activities	2	3
Maintaining quality standards in the health sector	3	2
Conduct hearing assessments	3	5
Reprocess endoscopy equipment	3	4
Support individuals in undertaking their chosen activities	3	4
Support carers to meet the care needs of individuals	3	5
Contribute to the prevention of aggressive and abusive behaviour of people	3	4
Supporting lymphoedema self-management in individuals who are obese	3	3
Administer eye drops to individuals within the health care sector	3	2
Decontamination and cleaning	2	2
Support independence in daily living	2	5
Care for individuals with urethral catheters	2	4
Provide support for mobility	2	2
Support individuals to manage dysphagia	3	3
Perform intravenous cannulation	3	4
Care of a wound drain	3	4
Develop and run support groups	3	3
Implement therapeutic group activities	3	4
Obtain venous blood samples	3	3
Perform routine electrocardiograph (ECG) procedures	3	3
Support individuals to live at home	3	4
Remove wound closure materials	3	3
Undertake tissue viability risk assessments	3	3
Understand the process of dementia	3	3

## Optional Units Group C - continued

Unit Title	Level	Credits
Obtain a client history	3	2
Prepare individuals to undergo a clinical procedure	2	3
Provide support to continue recommended therapies	3	3
Service improvement in the health sector	3	3
Undertake bowel and bladder stoma care	3	4
Catheterisation and care of the catheter	3	5
Prepare for and carry out enteral feeding techniques	3	4
Promote mental health and wellbeing	3	3
Understand mental health problems	3	3
Living with lymphoedema	2	2
Healthcare assistant (Nursing) - supporting individuals in the use of Inhaler devices and peak flow meters	3	4
Undertake wound dressings	4	4
The role of second checker in the preparation and administration of Medications	3	2
Administration of a NaCl 0.9% flush at the time of peripheral intravenous cannulation using a pre-filled syringe	3	3
Administration of medications via a gastrostomy / jejunal tubes	3	3
Administration of medications via a urinary catheter	3	3
Administration of medications via the rectal route	3	3
Administration of medications via the vaginal Route	3	3
Administration of subcutaneous insulin via a pen device	3	4
Fundamental skills for the administration of medication and monitoring the effects on individuals	3	2
Principles of administration of medication and their effects on individuals	3	4
Reducing the risk of lymphoedema	3	3

### Progression

On completion, you could progress to:

- Learners achieving this qualification are qualified to practice clinical health care roles at skills level 3. The qualification has been developed to provide an entry point to Level 4 education and skills.